

Initial information according to § 15 VersVermV for insurance intermediaries

1. Your agent and contractor

competence. exclusive. e.k., Claus Edam, MBA (Owner)

Klosterstr. 6, 50181 Bedburg, Germany, Tel. +49 (0) 2272-9374100,

Email: cedam@ce-expat.com

Commercial Register: District Court Köln, HRA 15449, VAT ID: DE283072168

2. Occupational title

Insurance Broker, Federal Republic of Germany

Register number: D-XA7K-FUPD2-82

Supervisory authority and competent authority for the permit:

Cologne Chamber of Commerce, Unter Sachsenhausen 10-26, 50667 Cologne, Germany,

Tel: +49 (0) 221-1640-0, Email: service@ihk-koeln.de URL: www.ihk-koeln.de

Joint Registrar pursuant to § 11 a (1) GewO:

German Chamber of Commerce and Industry (DIHK) e.V., Breite Straße 29, 10178 Berlin, Germany

Telephone 0180-600-585-0, (In Germany: Fixed price 0,20 €/ call; mobile phone prices max. 0.60 €/ call)

Email: vr@dihk.de , URL: www.vermittlerregister.info

3. Professional activity

Free advice and brokerage of insurance products and services.

The insurance broker receives a commission from the insurer for arranging an insurance contract.

The client owes the insurance broker no separate remuneration.

The broker holds a legally compliant financial loss liability insurance.

4. Professional regulations

- § 34 d Abs. 1 Trade Code (GewO), insurance brokers

- §§ 59 -68 Insurance Contract Act (VVG)

- Insurance brokerage order (VersVermV)

The professional regulations can be checked under www.gesetze-im-internet.de.

5. Dispute resolution / complaints

According to § 36 VSBG and § 17 Abs. 4 VersVermV, the insurance broker is obliged and willing to participate in a dispute resolution procedure.

The following arbitration boards can be contacted:

Versicherungsbundsmann e.V., Postfach 08 06 32, 10006 Berlin, Germany

www.versicherungsbundsmann.de, Insurance Ombudsman

Ombudsman Private Kranken- und Pflegeversicherung, Postfach 06 02 22, 10052 Berlin, Germany

www.pkv-ombudsmann.de, Private Health and Care Insurance

Europäische Kommission, Online-Streitbeilegungsplattform (OS-Plattform)

<http://ec.europa.eu/consumers/odr>, European Commission, Online Dispute Regulation

Complaints are to be sent in text form to the owner and will be processed immediately.

6. Data Protection Officer

A data protection officer for competence. exclusive. e.k. is not required by law.

Each client is entitled to make complaints to the **Federal Commissioner for Data Protection** at the following address:

Die Bundesbeauftragte für den Datenschutz und die Informationsfreiheit

Andrea Voßhoff, Husarenstr. 30, 53117 Bonn, Phone: +49 (0)228 997799-0, redaktion@bfdi.bund.de